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[REDACTED]  
mikesboston@gmail.com

3 October 2019

Mr CW Ogden  
39a Tavistock Road  
Notting Hill  
London  
W11 1AR

Dear Mr Ogden

I've struggled to find the words to express my gratitude for the care I've received as one of your patients. I wonder if you'd accept the enclosed as a substitute. I'd love to say it was all my own work but, sadly, it's not. I did a little background research, prepared a brief and commissioned the work from a cartoonist/illustrator, Spike Gerrell, one of my younger daughter's friends.

I do hope it will give you, your team and maybe your patients, good reason to giggle. The quote is how you described the scheduling of my procedure. As intended, it made me laugh and put me at ease.

If you wish, I can send you a digital file of the image. Just let me know and supply an email address if you'd like me to go ahead.

I'll remain forever in your debt.

*Mike Supter*

[REDACTED]  
(RMH [REDACTED])